



# CLARE BOWERS THERAPY

*Even the darkest night will end , and the sun will rise*

## Client terms & conditions

For funded & non funded sessions, including parent or carer referrals. This includes both in person and online sessions.

Contact: Contact Clare@clarebowers.co.uk or text 07902900946  
Contact hours are Monday - Friday 9am - 6pm.

Please leave a message on voicemail if you would like your call returned also during these hours, please state if a message can be left if you do not answer. No clients should attempt to contact Clare Bowers on social media or any other form of contact other than the business telephone number above.

Fees: You will NOT be charged a fee for your under the Beautiful New Beginnings platform. This is because as agreed your program progress will be monitored and shared with Beautiful New Beginnings for future funding opportunities.

Covid19: Due to Covid19 all clients will receive calls from the above number or a withheld number at the time of their appointment.



# CLARE BOWERS THERAPY

*Even the darkest night will end , and the sun will rise*

## Client terms & conditions

**Cancellation Policy:** Your appointment time is reserved for your session. Please arrive online promptly to obtain your full session, this is so I can work through your program content. If you must cancel or reschedule, please give as much notice as possible.

**Confidentiality:** All client sessions are confidential, with the exception of Beautiful New Beginnings for funding purposes.

I will not release any information to anyone without written authorisation from you, except as provided by law. If I feel that you are of harm to yourself or those around you I can break the confidentiality agreement and share my concerns to the relevant people. I have the right to seek advice from police services if I feel the law has been broken.

**Sessions:** All children and young person sessions will take place online via zoom due to the Covid19 restrictions. All 1-1 adult counselling sessions as stated above are via telephone until further notice.

**Client Consent and Release:** I am over 18 and in consideration of my acceptance as a participant in volunteering sessions. I agree that my session results can and will be used for BNB data purposes.

I am the parent / guardian of the child / young person receiving sessions.